

Introduction to CA DB101 Disability Benefits 101 Information Services

Slide 1: Disability Benefits 101

Introduction to CA DB101 Disability Benefits 101
Information Services

Moving Online Tools into
Everyday Business Practice and Services

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Slide 2- Disability Benefits 101

In Collaboration with:

CA Department of Rehabilitation
CA Employment Development Department
Interwork Institute at SDSU
CA Disability Employment Initiative
World Institute on Disability

Slide 3- Disability Benefits 101

Your Trainers

Bryon R. MacDonald, Program Director
World Institute on Disability
Abby Medina, MS, CRC
Chief, Social Security Programs Section
CA Department of Rehabilitation

Slide 4- Webinar Accessibility

- Closed Captioning:
 - Click the Window pull down menu located on top left of the page
 - Select Show Closed Captioning
 - A Captioning window will appear at the bottom of your screen
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- Transcript, Power Point, and accessible format document are available with the archived webinars

Slide 5- National and State Context

Coordination of Benefits

Job seekers and workers access various benefit types at the same time, and they transition from one type to another. The key is understanding program interactions, and in many cases program integration that support paid work.

- **Means-Tested Programs**
 - Supplemental Security Income, **SSI** and **Medi-Cal** (CA name for **Medicaid**)
- **Social Insurance**
 - Social Security Disability Insurance, **SSDI** and **Medicare**
 - Childhood Disability Beneficiary, **CDB** and **Medicare**
- **Private Sector Disability and Health Care Benefits**
 - From work and family plans, rules differ per plan; many private benefits are state regulated.

Information on the new Affordable Care Act, Medi-Cal expansion and new health coverage options will be ongoing into 2014

Slide 6- The CA DB101 Response

Provide online tools and services to California job seekers, workers with disabilities and others, to expand the range of people who can make informed decisions on work and benefits

Slide 7- Training Objectives

- Acquire comfort and ease navigating DB101 content and tools
- Use the tools and content to encourage and support individuals with disabilities to consider work
- Use the tools to support individuals with disabilities to makes plans to work, and plan a transition to self-sufficiency

Slide 8- Training Objectives

- Use the tools with cultural competence to support individuals with disabilities in different life transition periods (school to work transition living with parents, stable housing no job, on benefits for some time and no job)

- Use training techniques to implement DB101 into an organization's everyday business practice
- Demonstrate how DB101 tools and information can increase measurable, program and consumer desired outcomes

Slide 9- Disability Benefits 101

- **Training Topical Areas**
 - Motivational Messaging
 - Home Page Key Features
 - Overview Programs and Survey Articles
 - Overview three major CA Online Tools
 - Implementing DB101 into Everyday Practice

Slide 10- The DB101 User Experience

- User friendly work and benefits calculators
 - Save time and hassle
 - Tools for beginners to get to “their question”
 - Benefits planning tools for case coordinators, family, and benefit programs
 - “Save your planning session” features
 - Comparative job planning features

Slide 11- The DB101 User Experience

- Páginas en Español
- Easy-to-read articles on state, federal, and private benefit and health coverage programs
- “Next Steps” access to local, state, and national resources
- Feature articles for youth, for older workers and for parents

Slide 12- Motivational Messaging

- Presume that “Work is a Part of the Plan” as a career building set of activities
- Your organization fits in this transition to work somewhere!

Slide 13- Motivational Messaging

- A client with limited knowledge and even less expertise about benefit programs can know enough to start her own benefits planning process ... DB101 can help your client get to “her question”

- *Even a perceptual sense* that the client has control of the benefits planning process can enhance job outcomes

Slide 14- Case Study Immersion: Saved DB101 Calculator Sessions

Work and Benefits Planning Sessions

Use and adapt as training tools

- DB101 Benefits and Work Calculator
 - Maria, 33, SSI only, teacher's aide
 - Username/Password: maria2013
 - Alice, 50, SSDI only, college instructor
 - Username/Password: alice2013
 - Frank, 38, on SSDI and SSI, job at Target
 - Username/Password: frank2013

Slide 15- Case Study Immersion: Saved DB101 Calculator Sessions

- DB101 School and Work Calculator
 - Zoe, 17, on SSI, high school senior, part-time job
 - Username/Password: zoe2013
 - Bill, 25, on CDB and SSI, college student, part-time job
 - Username/Password: bill2013
- DB 101 Medi-Cal for Working Disabled Calculator
 - Nelson, 30, SSDI, earning \$4160/month, not on Medi-Cal and needs IHSS for personal assistance services
 - Username/Password: nelson2013
- **Encourage and support the client to start & save a session for later review**

Slide 16- Strategies for Implementing DB101 into Everyday Business Practices

- Integrate DB101 into new client intake and orientation procedures, orientation of new staff
- Integrate a DB101 Calculator saved session into:
 - Individualized Plan for Employment (IPE)
 - One Stop interest/skill sets assessment testing
 - Individual Education Program (IEP)
 - Transition plans
 - Ticket to Work Program Individual Work Plan (IWP)

- Outreach to partners, job clubs, Transition fairs and job fairs

Slide 17- Strategies for Implementing DB101 into Everyday Business Practices

- Provide desktop links at your organization's public work station computers with DB101 flyers nearby for walk-ins
- Imbed DB101 information into existing and revised outreach flyers on your services
- Explain how clients can develop a DB101 Benefits Planning Binder to manage work and benefit procedures and reporting duties
- Demonstrate advantages of using the DB101 links to go to nearby DB101 content areas in your outreach and training events
- Use the DB101 Glossary as a staff desk top reference

Slide 18- Strategies for Assisting Users Remotely and in Real Time

- Via webinar or in your offices, show the client the steps to obtain an SSA Benefits Planning Query listed on Home Page CA DB101: "**What Benefits Am I on Now?**"
- Conduct a benefits planning session and email the generated report to the client and with client permission, to others
- Encourage and support a client to start a calculator session on their own. Commit to and inform on available follow-up services.
- Use a low cost webinar service to walk through a calculator session in tandem with a user, or to train or brainstorm case studies with satellite office staff

Slide 19- Motivational Messaging

- Most jobs are about belonging to something larger than our own situation, and our family's situation
- Moving out of poverty is about creating a better life
- The job experience is a means to an end and something larger than the job itself

Slide 20- Motivational Messaging

- The center of the universe is not Social Security disability program rules
- The center of the universe is what the client wants to do with her life
- It's your organization's role to be able to work with her goals and aspirations, even as she may be beginning a journey to clarify them

Slide 21- California Disability Employment Resources

- Social Security Work Site
www.ssa.gov/work
- Social Security Area Work Incentives Coordinators (AWIC)
www.ssa.gov/sf/awic.htm
- Social Security PASS Cadres
www.socialsecurity.gov/disabilityresearch/wi/passcadre.htm
- The Social Security Ticket to Work Program
 - Sections for service providers and for beneficiaries
www.yourtickettowork.com
- California Department of Rehabilitation
www.dor.ca.gov

Slide 22- Certified Rehabilitation Counseling (CRC) Credits

- CRC Credits are available for this webinar
- To receive CRC credits please complete a short quiz and survey
- The link to the CRC quiz is located with the corresponding DB101 webinar recording
- Upon successful completion of quiz and survey, your CRC Certificate will be sent to you via email
- For CRC questions contact:
webinar-crc@interwork.sdsu.edu

Slide 23- Disability Benefits 101

California Disability Benefits 101 Information Services

Phone: 510-225-6304, TTY: 510-225-0478

info@db101.org, www.db101.org

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